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MTR Software – MetalTrace ® Customer Access

Rev 0 - May 31, 2024

Penn Machine is excited to launch a new Material Test Report (MTR) software - MetalTrace ® - which will debut alongside our new ERP software on **June 3**, **2024**. Customers will be able to track shipment status and access MTRs issued by Penn Machine online immediately upon order shipment. To access, just follow a few easy steps below to register and create an account at our **MetalTrace** ® **Online Site**.

To Register:

- 1) Visit the following site link: https://pennmachineusa.host.traceapps.com
- 2) Click on the link shown below underneath "To get a Username".



3) Fill out the form on the next page.

NOTE: Your password must meet the following criteria:

- a) A minimum of 8 characters
- b) At least one uppercase character
- c) At least one lowercase character
- d) At least one number
- e) At least one special character (Ex: ! @ # \$ % ^ & * () _ , etc.)
- 4) Click "Submit".
- 5) Penn Machine will review your registration to ensure your credentials are valid. If you attempt to login prior to approval, you will see the following message on the screen.





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6) Once approved, an email from: Penn Machine MTR < <u>MTR@pennusa.com</u>> with the Subject: MetalTrace New Account Request will be sent to the registered email address. See example below:

From: Penn Machine MTR <mtr@pennusa.com></mtr@pennusa.com>	
Sent: Tuesday, May 28, 2024 5:14 PM	
To:	
Subject: MetalTrace New Account Request Your new account request has been accepted.	
LoginID	
First Name	
Last Name	
Register Email	
Company Name	
Company Address	Address 01
	Address 02
	City
	Province/State
	Postal Code
	Country
Phone	
Email	
Branch	
Comments	

You will now be able to login to the site.

See the next page for details on how to access MTRs.



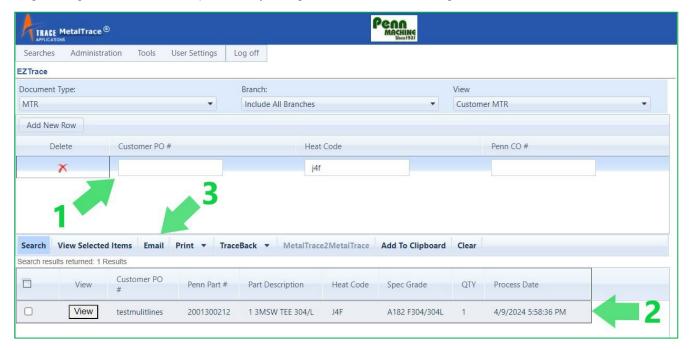
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Accessing MTRs using the MetalTrace ® Online Site:

Login using the username and password you registered. You will be brought to the screen shown below.



- 1) Seach by any of the provided criteria in the top half of the screen, including your purchase order or the Penn Machine Heat Code. Press Enter.
- 2) Matching results will appear in the bottom half of the screen.
- 3) Select whether to view, print, or email any of the MTRs you select in the results.

Important Notes:

- 1) MTRs generated for orders shipped prior to June 3, 2024 will not be available in MetalTrace ®. Please contact our Sales department for copies of MTRs generated for orders shipped prior to June 3, 2024.
- 2) Starting June 3, 2024, MTRs will no longer be available from our website, www.pennusa.com. You will be re-directed to the MetalTrace ® Online Site.
- 3) Contact our Sales department if you wish to have the MTRs emailed directly to an email address when your orders have shipped.

To learn more about MetalTrace ®, please visit www.traceapps.com.

Please contact <u>quality@pennusa.com</u> or your Penn Machine Sales representative with any questions or feedback.